



FOH TEAM FAQ

⇒ Scheduling

- ⇒ All team members must have the ability to work on weekends.
- ⇒ AM shifts will start between 9am and 1pm. PM shifts will start between 4pm and 6pm.
- ⇒ The availability presented upon hire is the availability that will stand for the entirety of the summer. Ongoing availability changes are not acceptable.
- ⇒ All seasonal positions begin the final week in April and end mid September.
- ⇒ Any vacations planned from May to September need to be communicated and approved prior to hire.
- ⇒ All team members will be required to work a minimum of three shifts per week.

⇒ Compensation

- ⇒ All cash and credit card tips will be paid via direct deposit. The Village pay week runs from Sunday to Saturday. Employees are paid on Fridays for the prior pay period.
- ⇒ Schedules will be posted on Thursdays for the following week.
- ⇒ Bartenders will pool tips, on a per shift basis, and tip out the barbacks.
- ⇒ Servers will pool their tips, and tip out the bar and server assistants/food runners.

⇒ Misc.

- ⇒ Family meal will be provided twice a day.
- ⇒ Consuming alcoholic beverages while clocked in is prohibited.
- ⇒ All FOH team members must have a current TABC and Food Handlers License and provide to management upon hire.